

# SUPERVISORY & LEADERSHIP SKILL



## LEARNING OUTCOME

- Differentiate between “Leader” and “Supervisor”.
- Functions and roles of a “Leader Supervisor”
- Motivates subordinates to achieve quality of work
- Develop effective communication skills
- Team player
- Crisis management

## MODULE

- Supervisory skills vs leadership skill
- Supervisory skills in productivity improvement
- Productivity improvements models
- Productive supervisor
- The art of delegation & conflict resolution
- Building a winning team
- Supervisory & leadership skills activities

Date: 25<sup>th</sup> – 26<sup>th</sup> February 2019  
(Mon – Tue)

Venue: Leadway Consultancy  
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